



IMPECCABLE VINTAGE PROPERTIES

Privacy Policy

Effective 3 September 2026 | Version 1.0

1. About this Policy

This Privacy Policy explains how Impeccable Vintage Properties Sdn. Bhd. (Company No. 201501025493 (1150816-H)) (“IVP”, “we”, “us” or “our”) collects, uses, discloses, stores and protects personal data when you visit ivpaero.com, submit an enquiry, respond to a tender opportunity, request information, arrange a site visit, or otherwise interact with us through the website.

IVP is the data controller for personal data processed for these purposes. This Policy is intended to support compliance with Malaysia’s Personal Data Protection Act 2010 and applicable amendments, regulations, standards and guidelines.

2. Personal Data We Collect

We may collect your full name, work email address, telephone number, company or organisation, job title, enquiry type, message, tender-related correspondence, site-visit information, the number of visitors, purpose of visit, additional remarks and any information you choose to provide.

When you use the website, we may also receive technical information such as your IP address, device and browser type, operating system, referring page, pages viewed, date and time of access, approximate location derived from IP address, cookie identifiers and consent choices.

Please do not submit sensitive personal data, confidential business information or third-party personal data unless it is necessary and you are authorised to provide it.

3. How We Collect Personal Data

We collect personal data directly from you through website forms, email links, telephone communications, tender correspondence and booking tools. We also collect limited technical data automatically through essential website technologies and, where you consent, analytics, preference or marketing technologies.

We may receive information from your employer, authorised representative, service providers or public sources when this is relevant to an enquiry, tender, proposed tenancy, site visit or business relationship.

4. Why We Use Personal Data

We process personal data to respond to enquiries; provide information about IVP facilities and services; manage tender communications; schedule and administer site visits; verify identity and authority; maintain website security; prevent spam, fraud and misuse; operate, troubleshoot and improve the website; measure website performance where consent has been given; maintain business records; comply with legal and regulatory duties; and establish, exercise or defend legal rights.

Where required, we rely on your consent. We may also process data where it is necessary to take steps at your request, administer a business relationship, comply with law, protect security or pursue IVP's legitimate business purposes in a manner consistent with applicable law.

5. Required and Optional Information

Fields marked as required are needed for us to process your request. If you do not provide required information, we may be unable to respond, register a site visit, progress a tender communication or provide the requested service. Optional fields help us respond more effectively but are not mandatory.

6. Disclosure of Personal Data

We may disclose personal data on a need-to-know basis to IVP directors, employees and authorised representatives; Khazanah Nasional Berhad and relevant related entities; professional advisers, auditors and insurers; website hosting, database, analytics, email, cybersecurity, communications and booking service providers; tender evaluation participants; regulators, law enforcement agencies and courts; and parties involved in a corporate transaction or legal claim.

Service providers must process personal data only for authorised purposes and apply appropriate confidentiality and security safeguards. We do not sell personal data.

7. International Transfers

Some technology providers may store or process personal data outside Malaysia. Where a cross-border transfer occurs, IVP will take reasonable steps to ensure that the transfer is permitted under applicable Malaysian law and that appropriate contractual, organisational and technical safeguards are in place. The relevant countries and safeguards will be recorded in IVP's vendor and transfer register.

8. Cookies and Similar Technologies

Essential cookies are used to operate the website, protect forms, maintain security and remember your cookie choice. These operate without optional cookie consent where permitted by law.

Performance and analytics, preference and marketing technologies will remain disabled until you select the relevant category. You may accept all optional cookies, reject non-essential cookies or choose categories through Manage Preferences. You may change your choice at any time through the Cookie Settings link in the footer.

The live preference centre will identify each cookie or technology, its provider, purpose, category and duration. Categories that are not used will not be shown. Google Analytics and future embedded booking services must not load before the applicable consent is recorded.

9. Data Retention

We keep personal data only for as long as needed for the purpose for which it was collected, to meet operational, audit, legal and regulatory requirements, or to resolve disputes. We generally retain website enquiries for up to 24 months after the last interaction, unsuccessful or closed tender correspondence for up to 7 years, site-visit records for up to 24 months unless security or contractual requirements justify a longer period, security logs for up to 12 months, and cookie-consent records for up to 24 months after the last recorded choice.

When retention is no longer required, data will be securely deleted, anonymised or placed beyond operational use.

10. Security

IVP uses reasonable administrative, technical and physical safeguards designed to protect personal data against loss, misuse, unauthorised access, alteration, disclosure or destruction. Measures may include access controls, authentication, encryption in transit, logging, backups, supplier controls, vulnerability management and staff confidentiality obligations.

No internet transmission or storage method is completely secure. If a personal data breach occurs, IVP will assess it and make notifications to the Personal Data Protection Commissioner and affected individuals where required by applicable law.

11. Your Rights and Choices

Subject to applicable law and permitted exceptions, you may request access to your personal data; request correction of inaccurate, incomplete or outdated data; withdraw consent for future processing based on consent; object to or limit direct marketing; ask questions about IVP's processing; and exercise any additional right available under applicable Malaysian law.

To make a request, contact us using the details below. We may need to verify your identity and authority. Withdrawal does not affect processing that occurred before withdrawal and may affect our ability to provide a requested service.

12. Direct Marketing

IVP will send promotional communications only where permitted by law. You may opt out at any time by using the unsubscribe method in the message or contacting us. Service, safety, tender or transaction-related communications are not promotional messages.

13. Third-Party Websites and Services

The website may link to third-party websites or open third-party services. Their privacy practices are controlled by their respective operators. Review their privacy information before submitting personal data. IVP is not responsible for third-party content or practices that are outside IVP's control.

14. Children

This website is intended for business and general audiences and is not directed at children. IVP does not knowingly collect personal data from children through the website. A parent or guardian who believes a child has submitted personal data may contact IVP to request appropriate action.

15. Changes to this Policy

IVP may update this Policy to reflect changes in law, technology, vendors or services. The revised version will be posted on the website with a new effective date. Where a change materially affects consent-based processing, IVP will seek a fresh choice where required.

16. Contact Us

Privacy enquiries and rights requests may be sent to info@myivp.com.my or addressed to: Impeccable Vintage Properties Sdn. Bhd., Ground Floor, Administrative Building 2, Complex A, Sultan Abdul Aziz Shah Airport, 47200 Subang, Selangor, Malaysia. Telephone: +603-7859 0223.